

## About Saint Francis Hospice

Saint Francis Hospice provides care 24 hours a day, 7 days a week to local people affected by life-limiting illnesses. As a registered charity, we rely on the financial support of our community to keep providing world class care free of charge to individuals and their families. Every year, we provide treatment, care and support to more than 4,000 local people affected by a life-limiting illness.

## Confidentiality

At Saint Francis Hospice we are committed to upholding your rights to confidentiality and protecting your privacy. We will treat your information with respect. Keep it secure and comply with the requirements of the Data Protection Act 2018 including GDPR. Our privacy notice is available on request or by visiting our website [www.sfh.org.uk](http://www.sfh.org.uk)

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# Information for families and patients

Complementary Therapy



## Complementary therapies service

We have a team of qualified professional complementary therapists working at Saint Francis Hospice. The team consists of a manager, palliative care complementary therapists and professionally qualified volunteers who provide a range of complementary therapies.

The service is available Monday to Friday 10.00am - 15.30pm.

This service is available to all patients and their carers known to Saint Francis Hospice. We offer 4 sessions and then will review progress for further sessions.

Community patients are seen as out patients. Home visits would be offered, if essential, on an individual assessment process. Inpatients and attendees to Pemberton Place can be seen in the complementary therapy room or by their bedside.



## The complementary therapies available are:

### Aromatherapy

The systemic use of plain and essential oils in treatments to improve physical and emotional well-being. The therapeutic effect is via absorption and inhalation often used in conjunction with massage.

### Massage

A term used for a variety of techniques that include gentle touch and manipulation of soft tissues for therapeutic purposes to improve physical and emotional well-being.

### Mindfulness

Mindfulness is meditation that helps you to focus on being completely 'in the moment'. It involves breathing techniques, visualisation and sounds that help to relax the body and mind to reduce anxiety and stress and encourage relaxation.

### Reflexology

The gentle touch and manipulation of reflex areas on the feet (and hands) that correspond to areas of the body to improve physical and emotional well-being.

### Reiki

Reiki is a gentle, calming and relaxing technique that promotes well-being. It supports the immune system so that the body is more able to repair itself. The practitioner uses either gentle touch, or non-contact where appropriate, to perform the treatment.

### Distance Reiki

This form of Reiki is successfully being used all over the world and allows the therapist to send Reiki to someone without them being present and is considered to be as effective as 'in-person' sessions.

If you would like to be referred to the complementary therapists please inform a member of Saint Francis Hospice multi-disciplinary team who will complete a referral form.

For further information please contact the complementary therapy team on **01708 753319** ext **2218**.

**All activities and support described in this leaflet are subject to change and are in line with all Saint Francis Hospice policies.**