

## Volunteer Role Description

<b>Volunteer Title:</b>	Volunteer Reflexologist
<b>Department:</b>	Therapies Team
<b>Volunteer Supervisor:</b>	Therapies Manager
<b>Essential requirements:</b>	L3 Diploma in Reflexology inc. Anatomy and Physiology 2 years post qualification work experience Registered with a recognised professional body Enhanced DBS Personal indemnity insurance

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**Aims:** To provide reflexology to individuals and carers referred to the service, alongside the other palliative care complementary therapists within the hospice.

**When / Where:** Saint Francis Hospice, Between Mon and Fri, 10.30am- 3.30pm hours to be agreed.

### Main Tasks:

- Liaise with therapies staff to link groups and prioritise individuals to be seen.
- Prioritise referrals for the ward and liaise with the nursing staff.
- Obtain verbal consent from the individual receiving reflexology.
- Perform reflexology where appropriate in line with the hospices' Complementary Therapy policy.
- Input information into individual notes/iCare.
- Ensure all consumables are in date and in stock.

- Liaise with the Therapies Manager and Palliative Care Complementary Therapists.
- Attend team meetings and any supervision/support organised for you by the Therapies Manager.
- Attend, and update, the hospice's mandatory training topics; and other essential topics as and when they are notified to you.

**Skills and Experience:**

- Minimum qualification level of L3 Diploma in Reflexology
- Hold current personal Indemnity insurance
- Two years post qualification working experience
- IT competent
- Ability to record service user activity
- Experience of working with distressed individuals

**Personal Qualities:**

- Willingness to learn new software packages where required
- Good listening skills
- Empathetic
- To be flexible within our rota

## How will my application be assessed?

**Informal Interview:** Following the return of a completed application form either the Voluntary Services Team or recruiting department will contact you to arrange an informal interview. This will be an opportunity for you to ask any questions about volunteering and for us to find out more about you.

**References and DBS Check:** As Saint Francis Hospice is committed to ensuring the safeguarding and wellbeing of the people we work with; you will be asked to provide 2 character references to support your application. A criminal record check will also be required for certain volunteering roles.

## Benefits

- We have a suite of mandatory training to ensure you are well prepared for your volunteering journey and to ensure the safeguarding and wellbeing of everyone at the hospice.
- A Volunteer Supervisor will be available to provide support, advice and guidance.
- The opportunity to meet new people and make new friends.
- Feel a sense of accomplishment through supporting the work of Saint Francis Hospice

## Equality and Diversity

The hospice is committed to the development of positive policies to promote equal opportunity and value diversity within the organisation; and has a clear commitment to equal opportunities. Volunteers are also expected to adhere to the hospice's policy on equality and diversity.

## Our Values

