

Saint Francis Hospice Strategy on a Page 2021 – 2022

Our Purpose Saint Francis Hospice is committed to helping anyone in our community who is living with a life limiting illness to receive excellent person centred care, when they need it and ideally in the place of their choosing.

Our Mission

To provide local people with excellent palliative and end of life care and support, before, during and after death.

Our Vision

A world where everyone gets the right palliative and end of life support and care for them and their loved ones.

Our Values

Supportive

Compassionate

Inclusive and Respectful

Professional

Always Learning

Our Strategic Goals 2021 -2022

Goal 1 Sustainability – Best Use of our Resources

- Strengthen our financial position now and plan for the future.
- Digital transformation
- Influence local health and social care and drive developments in end of life care provision.

Goal 2 Our People – Agile, Resilient and Confident

- Support our people to build confidence, resilience and agility so they can respond effectively to our changing environment
- Ensure our workforce reflects our diverse communities.

Goal 3 Our Services – Doing More Than You Think

- Continue to provide outstanding care
- Build resilience in our care models and systems focusing on crisis support/pro-active care and what really matters models of support
- Share our knowledge and experience and work in partnership locally to build a stronger care support system for our community.

Our Outcomes

Financially Sustainable

Provide safe, high quality and compassionate care to every person ensuring what we do is right for them.

A great place to work, where staff are valued, trained and supported to reach their full potential.

A workforce that is diverse and inclusive and represents fully the people we care for.

Pro-active, expert partner in palliative and end of life care provision and an integral part of our communities care provision.